

MAINE IT STAFF AUGMENTATION SERVICES

Overview

The Maine IT Staff Augmentation Services Contract is an enterprise-wide procurement vehicle used by State Hiring Managers to fill time and materials (T&M) positions. There are twenty-nine job titles with fixed hourly rates based on the latest market conditions in the State. They cover a broad range of services, experience levels, and skills. By implementing this contract statewide, Maine is able to:

- Realize cost savings
- Leverage its buying power as one single entity rather than as individual agencies
- Streamline and standardize IT procurement
- Allow suppliers to access all its IT staff augmentation opportunities through one web-based vendor management system (VMS)

Managed Service Provider

Computer Aid, Inc. (CAI) is the managed service provider (MSP) for this contract, involved in all aspects of the process:

- Agency consultation
- Response management
- VMS configuration and maintenance
- Vendor performance oversight
- Candidate evaluation
- Interview facilitation
- Invoice processing
- Help desk support

In short, CAI helps to find the most qualified people and handles the administrative tasks while the State handles its IT initiatives.

Benefits

This procurement vehicle provides:

- A CAI account manager with the IT staffing experience to help qualify your need
- A web-based workflow, requisitioning, and time tracking tool called Peopleclick that can be accessed 24x7
- Service level agreements (SLAs) that ensure you find quality candidates quickly
- An open network of vendors able to respond to all your requirements
- Visibility into all stages of the procurement process through customizable reports

Contacting CAI

If you would like to learn more about this contract, please contact CAI's MSP Help Desk at **800-635-5138** or **MSPNetwork_Help@compaid.com**.